

# Quick notes on COVID-19



Tactical safety, remote work, and short-term project execution



Strategic accelerant on existing trends



# **Agenda**

Premise



**Getting Started** 



Sustaining Momentum



Challenges and Opportunities



Q&A





# **An Industry Under Pressure**





# **Manufacturing productivity**



- Automating processes
- Optimize the workflows, not the building itself
- Construction can emulate manufacturing

Economist com



# **New Expectations**

Community Involvement

Environmental Stewardship

Diversity and Inclusion

Continuous Feedback

Life Balance

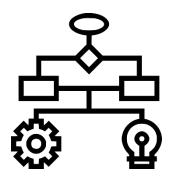
Effective Technology



# **Traditional Approach**







**Process** 

- Business Strategy
- Organizational Design
- Leadership Development & Coaching
  - Process Optimization
    - Financial Analysis



# **Traditional Approach**

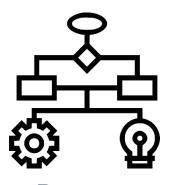
# If you always do what you've always done

- \*Organization Pesido will always get what you've always got
- Process Optimization
- Financial Analysis



# **Today's Approach**







People

**Process** 

- Business Strategy
- Organizational Design
- Leadership Development & Coaching
- Process Optimization
- Financial Analysis

- Technology Planning / Strategy
- Tech Training
- Data Management
- Data & Process Automation
- Connected Systems Integration



# Investment in Technology and Innovation

**Construction Industry Average Spending on Tech** 

0.5%

**Aggressive Tech** Investment

3%

**U.S. Industry's Average Spending on Tech** 



Increase in **Profit Margin** 

7-9%\*

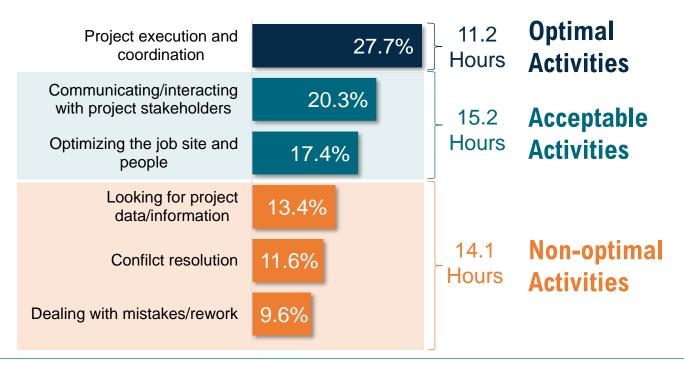




<sup>1.</sup> Accenture

World Economic Forum

# Out of 40 hours, 35% are spent on nonoptimal activities

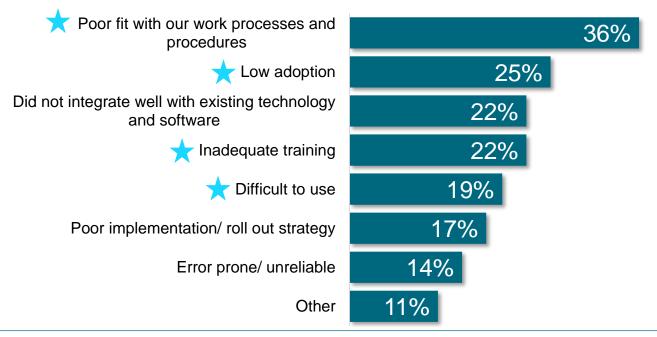


Construction Deconstructed – Rethinking the management of project data and mobile collaboration to reduce costs and improve schedules. PlanGrid FMI



# How does tech fall short of expectations

When your expectations of construction-specific technology or software were not met, what was the underlying reason?



Construction Deconstructed – Rethinking the management of project data and mobile collaboration to reduce costs and improve schedules. 

PlanGrid FMI



## But what's the consistent root cause

We simply aren't considering end user input. Consider this fact on field technology:

Considering Field Needs Listening to Field Needs receive feedback from said the needs of field staff is a top consideration potential users of new for investing in technology. technology before buying.

Construction Deconstructed – Rethinking the management of project data and mobile collaboration to reduce costs and improve schedules. 

PlanGrid FMI





We are now in an age where tech & innovation is not simply an enabler, it is an actuator — a necessity to achieve meaningful, sustainable business performance.

# Wisdom of the Hive Concept

Reference: The Wisdom of the Hive by Thomas Seeley

Hive Wisdom 80%

Solving data-driven needs

Top Down 20%

Bold new initiatives



# **Getting Started**

Tech assessment

Steering Committee

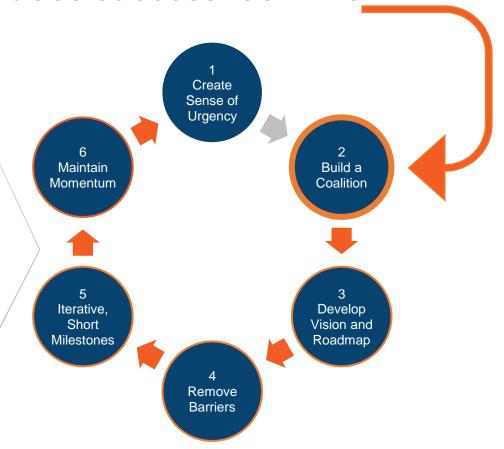
Identify tech champions

Crawl, walk, run, fly

Understand and involve your ecosystem

## What does success look like?

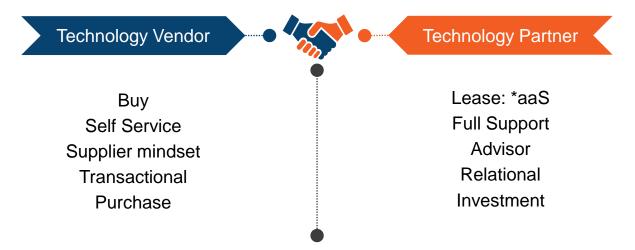
- Functional representation
- Voice of the users
- Advocates securing buy-in up and down
- Attune to tech and innovation in their realm
- Resources





## What does success look like?

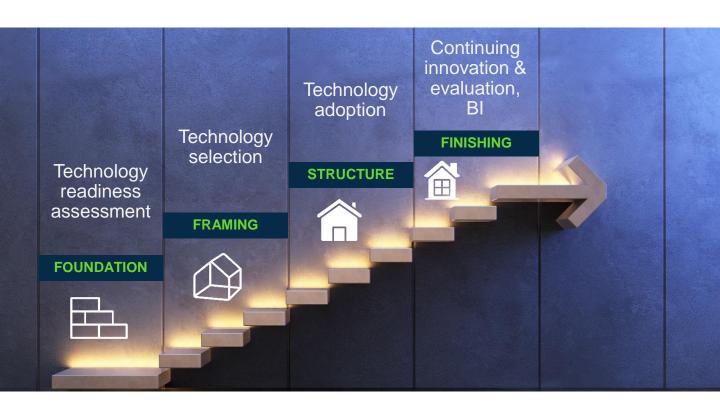
Selecting your technology solutions



Bottom line: A partner understands your business, goals and needs and seeks to help you leverage their solution to the max extent possible to support you



## What does success look like?





# **Achieving Tech Maturity**

Chief Technology Officer / Director of Tech & Innovation

Tech & Innovation

Sandbox to research/pilot tech

**Technology Provider Partner** relationships

**Tech Training** program on par with other skills training



Clear Vision from the top on tech in the company and a Technology Roadmap

**Annual Tech Spend Plans** for MRO and new Initiatives

Multi-functional IT Team to support infra, systems, users

Technology Steering Committee and embedded Construction Technologists collecting user feedback and driving tech initiatives



# **Challenges and Opportunities**

The data you want vs the data you need...where does it live, how do you get it, who owns it?

- KPIs and APIs
- It starts with the PM & ERP
- What else? Point solutions, IoT, CRM
- Local devices, Box, Independent Projects









# **Challenges and Opportunities**

Assess Your Current Tech Maturity



Start
Discussing the "Why"



Launch a
Tech Steering
Committee



Develop a Technology Roadmap



Now

30 days

60 days

**120 days** 





## Who We Are

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We serve the industry as a trusted advisor. More than six decades of context, connections and insights lead to transformational outcomes for our clients and the industry.



FMI Consulting has a deeper understanding of the Built Environment and the leading firms across its value chain than any other consulting firm. We know what drives value. We leverage decades of industry-focused expertise to advise on strategy, leadership & organizational development, operational performance and technology & innovation.

#### PRACTICE AREAS

Performance

Operational Excellence

Risk Management

Technology & Innovation

Market Accelerator

Sourcing & Adoption

Tech Readiness Assessment

Partner Program

Compensation

Peer Groups

### Strategy

- Market Research
- Market Strategy
- Business Development
- Strategic Planning

## Leadership & Organizational Development

- Leadership & Talent Development
- Succession Management
- High-performing Teams
- Corporate Governance
- Executive Coaching

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- Ownership Transfer & Management Succession



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