



A Great Building Chapter Member Discount!

The Building Chapter has signed an agreement with National Purchasing Partners to provide our members with a great discount. Through the agreement with Verizon Wireless, NPP has negotiated a 22% discount off wireless service plans for commercial general contractors and specialty contractors. The 22% discount is in place for five years starting in the spring of 2008. In addition, there are other local discounts on products and specials that will vary in the local markets.

This discount program was developed specifically for local chapters of the Associated General Contractors and National Home Builder Association. NPP and Verizon Wireless developed the program for the AGC of Utah initially. The program was so well received by AGC members in Utah that the word quickly spread from Chapter to Chapter.

The VZWireless discount is available to both new and existing customers. The main requirements are that you have a minimum of five wireless lines and are a current member in good standing with the Building Chapter.

Here are the basic details to start saving money:

1. Make sure you are a current member of the Nebraska Building Chapter.
2. Contact your local Verizon Wireless Representative.
3. Upon completing your transaction with Verizon, go to www.mynpp.com to register for a user ID and password. For this step, you will need to know that the NE Building Chapter's ID is 30A. The next day you will receive an email from NPP providing the rest of the info necessary to register and start your discount.
4. Go to www.mynpp.com, login and apply for the 22% discount.
5. Several days later, go back to www.mynpp.com, login and accept the discount offer. (Note: between applying and accepting NPP will confirm that you are a current member of AGC and actually are a provider of construction services.)
6. It takes about two billing cycles for the discount to show on your monthly bill.
7. The Building Chapter audits the list quarterly to keep it current regarding "members in good standing".

See the attached Verizon Wireless FAQ sheet for more information.

If you have any problems with the enrollment process, contact Jean at the Building Chapter office.



Frequently Asked Questions - FAQ's

Who is eligible to access the VZWireless discount?

The Verizon Wireless discount is for construction companies and construction trade companies (electrician, plumber, roofer, highway construction, etc.)

What is the discount?

The corporate discount is 22% off any monthly calling plan that bills \$34.99/month or higher.

What if I am all ready an existing VZWireless customer?

Existing and new Verizon Wireless customer are eligible for the program as long as they met the eligibility requirements.

How long will the process take to show up on my bill?

The discounts will be recognized on your bill within 2 bill cycles.

How will the discount look on my bill?

The discount will appear as a corporate discount on each line of service.

How do employees/family access discount?

Employees can purchase service from the company's local account manager. They can also register an existing line for the discount by visiting www.verizonwireless.com/getdiscount. The employee/family discount is 18%.

Do I need to extend my agreement?

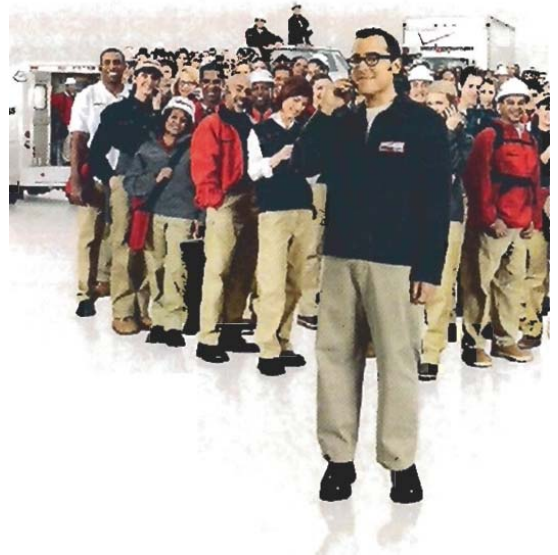
Your agreement is only extended if you purchase new equipment at a discounted rate.

For Further Questions

Find contact information for your local representative by logging on to:

www.VZWsolutions.com

From there, enter your zip code and your local representative's contact information will be provided.



NPP/Staples FAQ



NATIONAL
PURCHASING
PARTNERS

WWW.MYNPP.COM

ORDERING

Who is Staples Advantage?

Staples Advantage is the contract division of Staples Inc. We offer customized solutions and special pricing for larger organizations so individual members share in the benefits of the collective group.

What is my Staples Account Number?

If you are already a NPP or Staples registered member and need to know your Staples account number, please call our Staples Customer Service Team at 1-888-212-7218 to get the information. If you have not registered with Staples Advantage yet, please fill out the StaplesLink electronic registration form. If you are an existing NPP member and need your login credentials please contact NPP at (800) 810-3909 or have them emailed to you by clicking on the "forgot password" link at www.mynpp.com.

What are the Benefits of the program?

NPP has chosen Staples Advantage as the official supplier for office products and solutions for all of their members. Some of the key benefits of the program include:

- Discounted, contracted prices on over 30,000 supplies and services
- FREE next-day delivery on most standard orders over \$30
- Easy online ordering through StaplesLink.com
- J.D. Power and Associates Certification in Customer Service Excellence
- Power of Consolidation – One Source for all your office needs

How do I get set up with Staples?

Please fill out the StaplesLink electronic registration form on www.mynpp.com. You will then receive an email or will be contacted by a Staples representative with your account information, user id, and password.

How do I place orders?

Once you've registered on the Staples Advantage e-registration link at Stapleslink.com, you can begin placing office supply orders.

CONTACTS

Who do I contact with questions regarding Staples order status, delivery information and credit information?

Our company's dedicated Customer Service Team can answer these and many more questions and can be reached at 1-888-212-7218. For faxes and emails, please fax to 888-222-8619 or email red@staples.com.

Who can I contact with questions regarding NPP?

If you have any questions regarding NPP, please contact Customer Service at 1-800-810-3909 or email at customerservice@myNPP.com.

DELIVERY

When can I expect delivery of my order?

All orders received by 4 PM will be processed on the day of receipt. In-stock merchandise is typically delivered the next business day.

When I place an order on the Internet, how will I know the expected delivery date?

You can view the expected delivery date of a particular product by entering the item number in the Quick Order box on the Home Page, entering the quantity required and clicking **Delivery Date**. The expected delivery date for the specified quantity will be displayed.

What if I did not receive an item that is listed on my packing slip?

If the quantity of an item on your packing slip does not match the quantity of the items received, call Staples Customer Service Team at 1-888-212-7218. After researching your claim, Staples will issue a credit to your account. Reorder the item through the same method you used to place the initial order.

STAPLES Advantage



FAQ

Who is eligible to participate under the NPP discount program with the Goodyear Tire & Rubber Company?

Any member in good standing with NPP is eligible to sign up for The Goodyear Tire & Rubber Company Program.

What are the benefits of the NPP/Goodyear Tire program?

NPP has chosen The Goodyear Tire & Rubber Company as the official supplier of tires and tire services for all NPP members. Some of the key benefits of the program include:

- Access to all Commercial Goodyear, Dunlop and Kelly new vehicle tires at discounts up to 49% off
- Access to all Goodyear Commercial Retread Tires at discounts up to 62% off
- Access to all Consumer & Light Truck size Goodyear tires at discounts up to 28% off
- Ability to sign-up and use their **fleetHQ** (innovative Call Center providing 24/7 365-day roadside service in North America) at no additional charge. See "**fleetHQ FAQ**" flyer for additional details.
- Various fleet tire performance tracking tools and retread casing inventory management tools to help reduce tire "cost of operation" at no charge

Contact us at:

800-810-3909

customerservice@mynpp.com

www.mynpp.com

- Innovative New Goodyear products featuring DuraSeal Technology™, Fuel Max Technology™ and ArmorMax Technology™ to provide extra performance for your tough construction applications and environments

Once I register my Goodyear account via the NPP website, how do I know when my program is in place?

You will be notified by The Goodyear Tire & Rubber Company with specific details about your unique account within 3-5 business days of completing and submitting the signed Enrollment and National Account Forms.

Who do I contact if I have a question on the NPP/Goodyear Tire Discount Program?

Questions about Products, the Program or Required Documents should be directed to:

Peter Christoffersen

Regional Fleet Manager

Email: Christoffersen@goodyear.com

Office: (360) 471-7279

Fax: (206) 842-3626





fleetHQ **FAQ**

Because of the exceptional value it provides, we are encouraging you to take a look at *fleetHQ* from The Goodyear Tire & Rubber Company.

fleetHQ offers an array of premium benefits designed to help reduce your operating costs. These benefits go beyond tires and extend to the services and processes that make it easier to do business. In the past, these advantages were available exclusively to the largest national fleets, but *fleetHQ* now makes them available to fleets of every size, including owner-operators. Better yet, there is no cost to join and no fee to use *fleetHQ*.

Design a custom program for your specific needs.

All fleets have their own way of competing and winning in the marketplace. With *fleetHQ*, your local servicing dealer can help you select the program elements that support your business processes. From tire brands and dealer preferences to service specifications and information requirements, *fleetHQ* offers a comprehensive solution for your business.

Specify products that work for you.

Select from national tire brands, including Goodyear®, Dunlop® and Kelly® tires, and Goodyear retreads. These brands feature a broad portfolio of tire designs and tread patterns that perform in specific driving applications. Featuring technologies like Fuel Max® that can improve fuel efficiency up to 4%* and DuraSeal™ that helps reduce downtime and repairs, Goodyear tires and retreads help provide long mileage and reduced operating costs. *Your results may vary based upon road and hauling conditions and maintenance practices.

You decide which dealers service your business.

Different dealers provide different services, and not all dealers provide the same level of service. Your experience tells you that. With *fleetHQ*, you control the

Preferred Servicing Dealer list for your program so that you can feel confident you will receive the services you want, the way you want them. The process is simple, and you can update or change the list at any time.

Access valuable support any time with the help of our dedicated *fleetHQ* Solution Center team.

The *fleetHQ* Solution Center is available to support your fleet 365 days a year. Staffed by tire professionals who are trained by Goodyear, the Solution Center helps to keep your trucks up and running. Access 24-hour customer support by phone at 1-866-fleetHQ (1-866-353-3847) or online at www.fleetHQ.com.

Downtime costs money. *fleetHQ* Emergency Roadside Tire Service will help get you up and running fast.

Your call or web request to the *fleetHQ* Solution Center for breakdown service starts the clock for our roadside service network. And the clock doesn't stop until your truck is back up and running. With a roll-time goal of two hours or less, *fleetHQ* wants to help you make the delivery on time. All calls are recorded for accuracy, and detailed call reports are available on www.fleetHQ.com.

***fleetHQ* is everywhere you need it.**

With more than 2,000 service locations, *fleetHQ* is available throughout the US and Canada. Your documented program is communicated to the servicing location so you receive the products and services that meet your specific program requirements. You can feel confident that no matter where you are, *fleetHQ* will consistently provide you the services you need.

There is no need to carry cash.

Your credit is good throughout the *fleetHQ* network.

Contact Goodyear:
Peter Christoffersen
Email: Christoffersen@goodyear.com
Fax: 206-842-3626

Contact NPP at:
800-810-3909
customerservice@mynpp.com
www.mynpp.com

